PRICELIST 2022 FLEX PAYMENT

BY CROATIA YACHTING





What is FLEX PLAN?

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Should the travel plan suddenly change, FLEX PLAN guarantees **payment protection** and **fuss-free reschedule** for the client

Client can claim **additional options** upon **reschedule** or **cancellation** of the booking and thus eliminate extra costs of a sudden change of his preferred date, for a surcharge of only 10% of the charter price.



What are the options for your client?

WHAT	WHEN	₩ HOW	COST	
UNLIMITED RESCHEDULE	up to 30 days	with no specific reason	no additional cost	/
BOOKING CANCELLATION reimbursement via credit note	up to 30 days	with no specific reason	no additional cost	~
BOOKING CANCELLATION reimbursement via bank transaction	up to 30 days	with no specific reason	15% of final charter fee or min €350	~
FULL REFUND CLAIM	within 7 days prior to embarkation	closed borders	no additional cost	/





What are the options for your client?

So to put in words, **FLEX PLAN** allows the client to choose between these options, up to **30** days prior to embarkation:

- o **To reschedule** their charter unlimited number of times free of charge
- To cancel their booking, with credit note valid for 12 months free of charge
- To cancel their booking with no specific reason and claim a refund with the cost of 15%,
 minimum of €350

Within 7 days prior to embarkation, the client can **claim a full refund**, without additional costs in the case of closing the state borders.



What are the benefits for you?

- You will get agency commission on FLEX PLAN, of course
- Transparency in communication with the client by presenting clearly defined cancellation and rescheduling policies.



And that's it!

Make sure to read **Terms & Conditions!** They will be attached with this presentation.

For any questions feel free to contact us:

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THANK YOU For your attention!

